

CTC Global offers installation assistance to users and installers of ACCC® Conductor. On Site Service is designed to help ensure reliable and efficient installation of ACCC® Conductors and good installation outcomes. Delivered by CTC Global Trained and Certified ACCC® Master Installers™, the service focuses on tooling, equipment, and methods conforming to the ACCC® Conductor Installation Guidelines, developed and proven over many hundreds of installations in a wide variety of conditions and applications and over 100,000 kilometers of ACCC® Conductor installed in more than 60 countries.

Why OSS?

Installation of ACCC Conductor is nearly identical with standard practices applicable to any other bare overhead conductor. The installation and handling differences with ACCC Conductor are few, but important. World-wide, installations of ACCC Conductor continue to expand and include a growing number of contractors without experience with ACCC Conductor. CTC Global is committed to work with installation contractors and crews to ensure reliable and efficient installation of ACCC Conductor. On Site Service is designed to monitor and enforce best practices and to document activities including issuance of alerts should deviations occur. The service includes on-demand re-training of installation personnel at any time in the field, whether new personnel or refresher training. CTC Certified Master Installers have faced and solved every conceivable conductor installation challenge and can assist with creative solutions to get the job done. safely, efficiently, and reliably.

Why CTC Master Installers?

ACCC Master Installer candidates are among the most experienced electrical transmission linemen on the planet with 15 years transmission line experience and 5 years supervision experience required. Additionally, significant ACCC Experience is required in a variety of applications. And even all of that is not enough. We select candidates who have not only the experience, but the personality and tact to bring that experience to bear and command respect and authority on site.

Then we assure the candidate is knowledgeable in the current industry best practices. Then we train the candidate on our entire body of knowledge developed over 15 years of ACCC installations. Then we train the candidate to supply our branded services per our Standard Operating Procedures to ensure the quality of the deliverables.

Finally, we Certify the successful candidate as an ACCC Master Installer, and we support him in the field with reference information, calculation tools, periodic technical updates, access to CTC Engineering and Applications Engineering support, and 7 x 24 x 365 access to the world-wide family of Master Installers when additional advice is desired.

Deliverables

Deliverables from the OSS Service are:

1. **Pull Reports** – For each section of conductor installed, a conductor pull report is prepared and submitted which documents the location and pull specifics and a daily re-cap of installation activities.
2. **Alert Notices** – If conductor was or may have been compromised during the installation process, an Alert Notice is prepared and submitted within 24 hours detailing the situation and recommended corrective action.
3. **Escalation Notices** – If an out-of-guidelines condition or practice persists and is not corrected on site, an escalation notice is prepared, and the situation is elevated step by step until corrected.
4. **Spot Training** – The Master Installer can provide individual or group training for new crew members or new crews, and/or refresher training as required. He will also reinforce the lessons learned during the original ACCC Installation Training program, provided at no charge for each new project and crew.

How much does it cost and how to schedule?

On Site Service is charged by the delivered day. Standby days, when the Master Installer is scheduled and available but does not come to the site, are charged at a reduced rate. If the Master Installer does come to the site but then work is cancelled for that day, it is charged. The daily rate usually includes all travel and expenses. For extended deployments a separate travel charge is incurred for each 30 man-days of deployment (including standby days). Otherwise, only delivered days are invoiced.

Please request an OSS quotation through your CTC sales representative or Business Development representative.